



Navistar, Inc.
2701 Navistar Drive
Liste, IL 60532 USA

navistar.com

MAILED

JAN 23 2014

Compliance Dept.



A NAVISTAR COMPANY

VOLUNTARY EMISSIONS RECALL 13518

JANUARY 2014

Dear INTERNATIONAL® Customer,

Navistar and the U.S. Environmental Protection Agency have determined that your vehicle may be emitting pollutants in excess of the Federal emission standards.

Navistar has decided that a defect which relates to engine emissions exists in certain DuraStar® and RXT® model trucks built 7 February 2007 thru 19 July 2010 with certain 2007, 2008, and 2009 model year MaxxForce® 7 engines.

REASON FOR THIS EMISSIONS RECALL

To prevent possible Diesel Oxidation Catalyst (DOC) face plugging resulting in excessive fuel dilution of the engine oil.

DEFECT REMEDY

The repair will involve recalibration of the ECM software and cleaning of the DOC. Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 2 hours to complete.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

In order to ensure your full protection under the emission warranty made applicable to your vehicle by Federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Under Federal law failure to do so could legally be determined to be a lack of proper maintenance of your vehicle.

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired at no cost to you. Scheduling an appointment in advance will ensure that a mechanic and necessary materials are available. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

If you live in California and don't have this recall performed: The state of California requires the completion of emissions recall repairs prior to vehicle registration renewal. Failure to complete recalls also may cause the vehicle or engine to fail a vehicle inspection or smog check test when such tests are required under California state law.

How the state knows that the recall has not been performed: State of California regulations require Navistar to provide the Department of Motor Vehicles with a record of all vehicles that have not had the recall service performed.

Your dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Navistar, Inc.



IC Bus, LLC
2701 Navistar Drive
Lisle, IL 60532 USA
navistar.com

MAILED
JAN 23 2014
Compliance Dept.

VOLUNTARY EMISSIONS RECALL 13518

JANUARY 2014

Dear IC Bus Customer,

Navistar and the U.S. Environmental Protection Agency have determined that your vehicle may be emitting pollutants in excess of the Federal emission standards.

IC Bus has decided that a defect which relates to engine emissions exists in certain 3200, BE C, BE S, CE C, and HC C model buses built 24 March 2007 thru 31 August 2010 with certain 2007, 2008, and 2009 model year MaxxForce® 7 engines.

REASON FOR THIS RECALL

To prevent possible Diesel Oxidation Catalyst (DOC) face plugging resulting in excessive fuel dilution of the engine oil.

DEFECT REMEDY

The repair will involve recalibration of the ECM software and cleaning of the DOC. Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 2 hours to complete.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

In order to ensure your full protection under the emission warranty made applicable to your vehicle by Federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Under Federal law failure to do so could legally be determined to be a lack of proper maintenance of your vehicle.

If you own this vehicle, please schedule an appointment with any IC Bus dealer to have your vehicle repaired at no cost to you. Scheduling an appointment in advance will ensure that a mechanic and necessary materials are available. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.icbus.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

If you live in California and don't have this recall performed: The state of California requires the completion of emissions recall repairs prior to vehicle registration renewal. Failure to complete recalls also may cause the vehicle or engine to fail a vehicle inspection or smog check test when such tests are required under California state law.

How the state knows that the recall has not been performed: State of California regulations require Navistar to provide the Department of Motor Vehicles with a record of all vehicles that have not had the recall service performed.

Your dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

IF YOU NEED ASSISTANCE

If you believe that Navistar has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

IC Bus requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

IC Bus, LLC



A NAVISTAR COMPANY

Workhorse Custom Chassis
1675 E. Whitcomb Ave
Madison Heights, MI 48071

MAILED

JAN 23 2014

Compliance Dept.

VOLUNTARY EMISSIONS RECALL 13518

JANUARY 2014

Dear Workhorse Customer,

Navistar and the U.S. Environmental Protection Agency have determined that your vehicle may be emitting pollutants in excess of the Federal emission standards.

Workhorse has decided that a defect which relates to engine emissions exists in certain WorkHorse® model chassis built 22 December 2008 thru 25 August 2010 with certain 2007, 2008, and 2009 model year MaxxForce® 7 engines.

REASON FOR THIS RECALL

To prevent possible Diesel Oxidation Catalyst (DOC) face plugging resulting in excessive fuel dilution of the engine oil.

DEFECT REMEDY

The repair will involve recalibration of the ECM software and cleaning of the DOC. Dealers have software and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 2 hours to complete.

ACTIONS YOU SHOULD TAKE

Navistar's records indicate that you own a vehicle involved in this recall. The vehicle is identified on the enclosed card.

In order to ensure your full protection under the emission warranty made applicable to your vehicle by Federal law, and your right to participate in future recalls, it is recommended that you have your vehicle serviced as soon as possible. Under Federal law failure to do so could legally be determined to be a lack of proper maintenance of your vehicle.

If you own this vehicle, please schedule an appointment with any Workhorse dealer to have your vehicle repaired at no cost to you. Scheduling an appointment in advance will ensure that a mechanic and necessary materials are available. You can find your nearest dealer by calling 1-877-246-7731 or by using the dealer locator at <http://www.workhorse.com>.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

ADDITIONAL INFORMATION FOR CALIFORNIA RESIDENTS

If you live in California and don't have this recall performed: The state of California requires the completion of emissions recall repairs prior to vehicle registration renewal. Failure to complete recalls also may cause the vehicle or engine to fail a vehicle inspection or smog check test when such tests are required under California state law.

How the state knows that the recall has not been performed: State of California regulations require Navistar to provide the Department of Motor Vehicles with a record of all vehicles that have not had the recall service performed.

Your dealer will provide you with a Vehicle Emissions Recall Proof of Correction Form after the recall service is performed. Be sure to save this form since the California Department of Motor Vehicles may require that you supply it as proof that the recall has been performed.

IF YOU NEED FURTHER ASSISTANCE

If you believe that Workhorse has failed to remedy the noncompliance without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-877-246-7731.

Workhorse requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

Workhorse Custom Chassis, LLC